

# LETTER OF COURSE ATTENDANCE

**TIEXAMES CONSULTORIA E  
TREINAMENTO LTDA**

Rua Expedicionário Leopoldo Venturi,  
936, Agrônoma, SC, Brazil  
Tel: +55 (11) 2626-7934

**Dec 30th, 2020**

To Whom it May Concern:

**Rafael Martin Alves Ferreira (CPF: )**

We confirm that **Rafael Martin Alves Ferreira** has attended the official course “ **ITIL® v3 Foundation 2011** ” on **Jul 23rd, 2019** .

This course was offered in e-learning (distance mode) with **24 hours** of duration.

Our records confirm that **Rafael Martin Alves Ferreira** has participated of all required activities in this course.

Please contact us if you have further enquires.

TIEXAMES CONSULTORIA E TREINAMENTO LTDA  
Rua Expedicionário Leopoldo Venturi, 936, Agrônoma, SC, Brazil  
E-mail: contato@tiexames.com.br  
Tel: +55 (11) 2626-7934

Your faithfully,

**Our registration ID:**  
85397-53



Flávio Rodrigo Pinheiro  
(Training Manager and ITIL® Expert)

ITIL® is a registered trade mark of AXELOS Limited, used under permission of AXELOS Limited. All rights reserved.

**This is a letter confirming course attendance only and is not a document demonstrating or certifying the achievement of any qualification in the subject matter of the training course.**