

LETTER OF COURSE ATTENDANCE

**TIEXAMES CONSULTORIA E
TREINAMENTO LTDA**

Rua Expedicionário Leopoldo Venturi,
936, Agrônoma, SC, Brazil
Tel: +55 (11) 2626-7934

Dec 30th, 2020

To Whom it May Concern:

Rafael Martin Alves Ferreira (CPF:)

We confirm that **Rafael Martin Alves Ferreira** has attended the official course " **ITIL® Intermediate Operational Support and Analysis (OSA)** " on **Aug 19th, 2019** .

This course was offered in e-learning (distance mode) with **30 hours** of duration.

Our records confirm that **Rafael Martin Alves Ferreira** has participated of all required activities in this course.

Please contact us if you have further enquires.

TIEXAMES CONSULTORIA E TREINAMENTO LTDA
Rua Expedicionário Leopoldo Venturi, 936, Agrônoma, SC, Brazil
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Tel: +55 (11) 2626-7934

Your faithfully,

Our registration ID:
85397-85



Flávio Rodrigo Pinheiro
(Training Manager and ITIL® Expert)

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This is a letter confirming course attendance only and is not a document demonstrating or certifying the achievement of any qualification in the subject matter of the training course.